



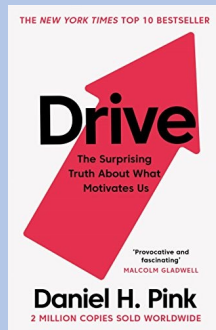
Professional Growth
Central staff

Improve, NOT prove

Purpose

Autonomy

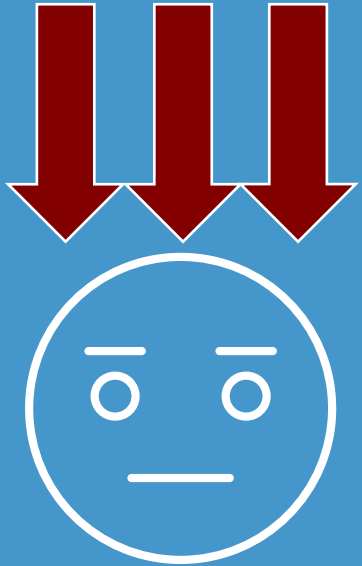
Mastery



The challenge is to
ALWAYS improve,
to **ALWAYS** get better,
EVEN WHEN YOU ARE THE BEST.

- Growing Great professionals
- Excellence as a process of evolution
- Incremental learning
- Cumulative gains over a long period of time
- Positive staff well-being: staff feel trusted and valued
- High productivity
- Buy-in
- Retention
- More people investing in progression

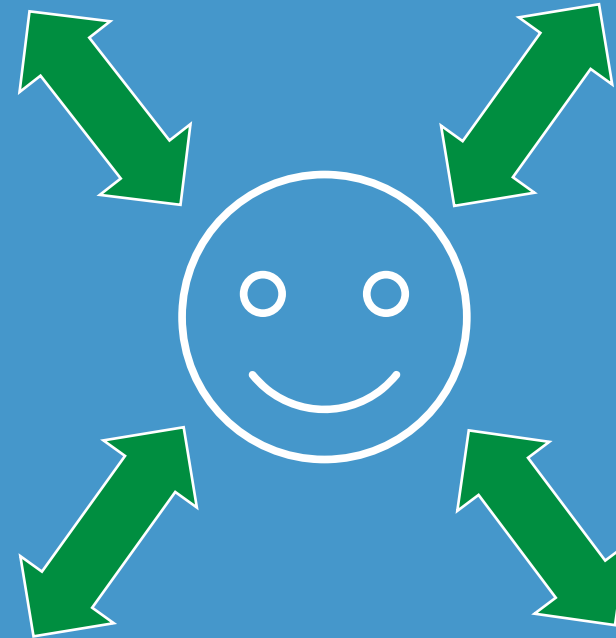
What is Professional Growth?



Objectives set
Generic
Hierarchical
Past focussed
Fixed
'Proving'

**Performance
Management**

S



Objectives agreed
Individual
Collaborative
Future focussed
Embedded
'Improving'

**Professional
Growth**

Aims of Professional Growth

- *Recognising and promoting a culture of professional dialogue and development*
- *Identifying and acknowledging iterative progress through regular reflection*
- *Mastering the skills that are core to an individual's success in their role through creating opportunities for learning, experimenting and practicing.*
- *Supporting staff to own and lead their professional development and learning*
- *Interacting and collaborating with colleagues to gain perspectives, support, exchange feedback and learning*



Structure & Tone

Split from Managing Performance Concerns Policy & Capability

Staff ownership of objectives

Clearer guidance on talent & development



Consistency

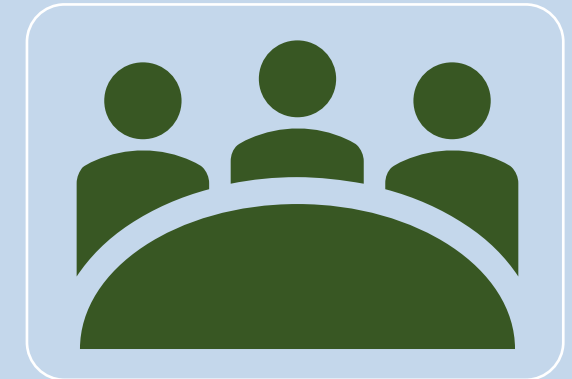
3 Objectives and check ins for all July reflection activity



Measuring Progress

Engagement in PG activities & process is another way to demonstrate progress

Assumed day job delivered – supporting info linked to objectives only

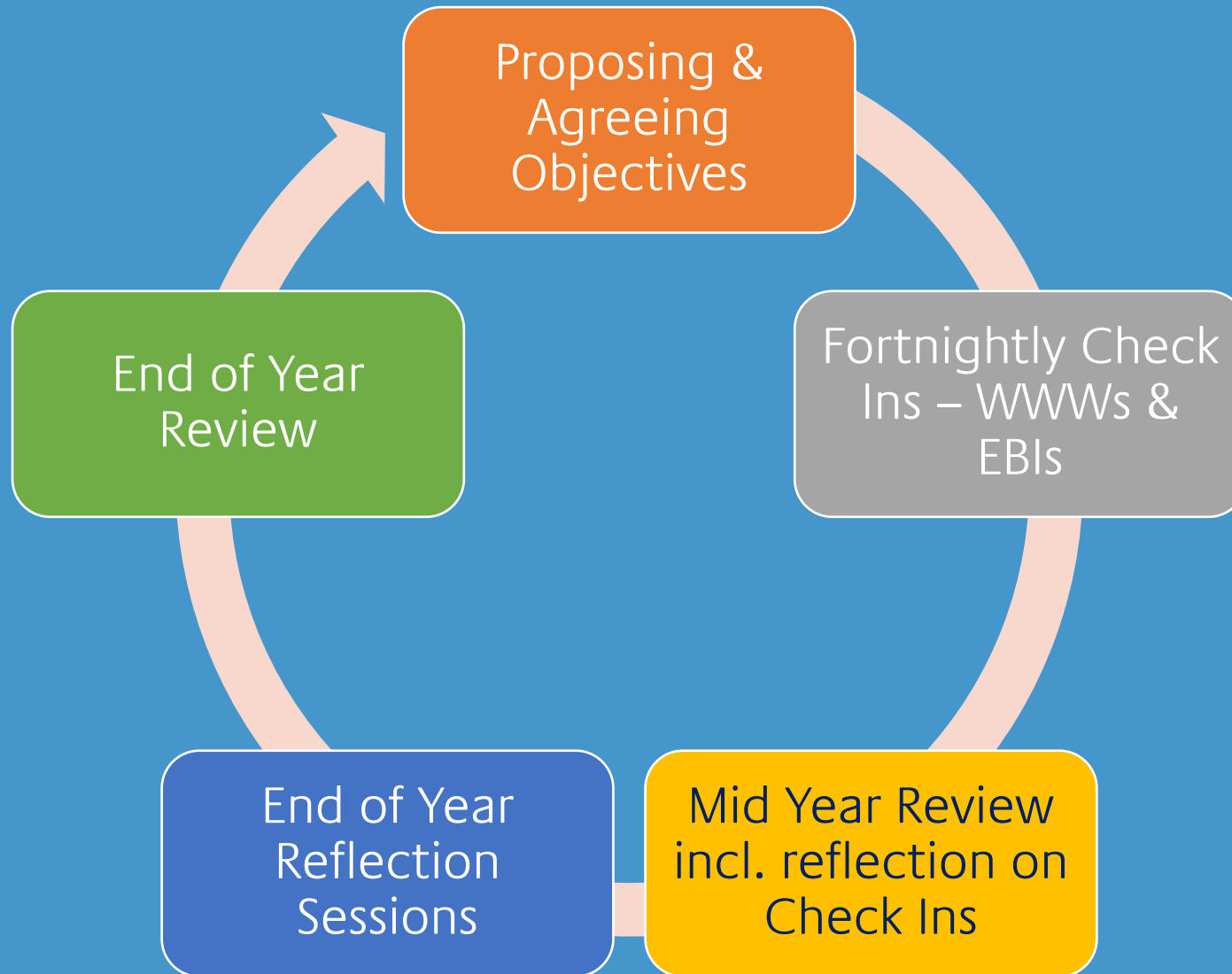


Observations

Clearer purpose
Teaching staff may request additional linked to PG

Not exceeding 30 mins per term x 6

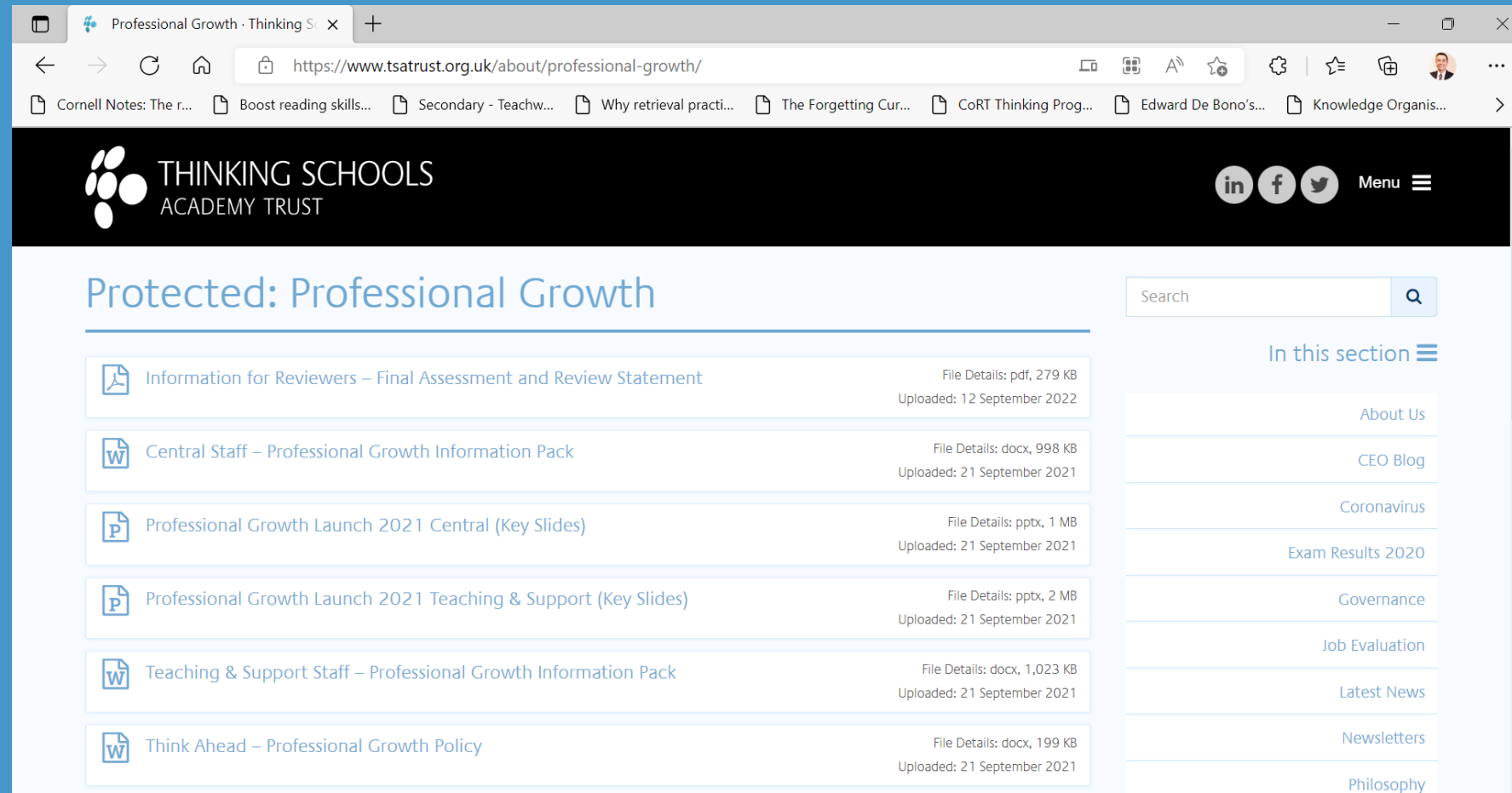
Professional Growth









One stop shop for resources

- Professional Growth •
Thinking Schools
Academy Trust
(tsatrust.org.uk)

- Password PG2021!



The screenshot shows a web browser window with the URL <https://www.tsatrust.org.uk/about/professional-growth/>. The page title is "Protected: Professional Growth". The header includes the Thinking Schools Academy Trust logo and social media icons for LinkedIn, Facebook, and Twitter. A search bar is located in the top right corner. The main content area displays a list of six protected resources, each with a file icon, title, file details, and upload date.

| File Icon | Title | File Details | Upload Date |
|---|---|------------------------------|-----------------------------|
|  | Information for Reviewers – Final Assessment and Review Statement | File Details: pdf, 279 KB | Uploaded: 12 September 2022 |
|  | Central Staff – Professional Growth Information Pack | File Details: docx, 998 KB | Uploaded: 21 September 2021 |
|  | Professional Growth Launch 2021 Central (Key Slides) | File Details: pptx, 1 MB | Uploaded: 21 September 2021 |
|  | Professional Growth Launch 2021 Teaching & Support (Key Slides) | File Details: pptx, 2 MB | Uploaded: 21 September 2021 |
|  | Teaching & Support Staff – Professional Growth Information Pack | File Details: docx, 1,023 KB | Uploaded: 21 September 2021 |
|  | Think Ahead – Professional Growth Policy | File Details: docx, 199 KB | Uploaded: 21 September 2021 |

On the right side of the page, there is a search bar and a section titled "In this section" with a list of links: About Us, CEO Blog, Coronavirus, Exam Results 2020, Governance, Job Evaluation, Latest News, Newsletters, and Philosophy.

TRANSFORMING LIFE CHANCES





Welcome to your

Professional Growth Guide

2022-23



- Professional Growth •
Thinking Schools
Academy Trust
(tsatrust.org.uk)

- Password PG2021!

TRANSFORMING LIFE CHANCES

Reflect and Review



Looking Back

The screenshot displays the Think Ahead software interface. At the top, there is a search bar and navigation icons. The main header shows 'Think Ahead' with sub-navigation for 'Chat', 'Me', 'My Team', and 'About'. The user profile for Gwynn Bassan is visible on the right, identifying her as an Executive at St David's School (TEST). The central content area is titled 'TEST: Professional Growth 2021/22 - Discussion' and includes a date range from 1 Oct, 2021 to 31 Oct, 2022, and a reviewer named Stuart Gardner. Below this, a list of reflection prompts is shown in purple boxes: 'Looking back', 'Objective 1 Reflection: Impact on Trust', 'Objective 2 Reflection: Impact on Others', and 'Objective 3 Reflection: Impact on Self'. At the bottom, there are two buttons: 'Save draft' and 'Send to next stage', with the latter being circled in red.

Looking Back

The screenshot displays the Think Ahead web application interface. At the top, there is a search bar and navigation links for 'Chat', 'Me', 'My Team', and 'About'. The main content area is divided into three sections, each featuring a reflection question and a 'View responses' button circled in red.

- Section 1:** Question: "What have been your biggest achievements this year?". Related Check-in question: "WWW: What went well?".
- Section 2:** Question: "What could have gone better?". Related Check-in question: "Even better if".
- Section 3:** Question: "What plans went ahead?". Related Check-in question: "What next?".

Each section includes a 'Response:' label and a large text input area for user feedback.

TRANSFORMING LIFE CHANCES

Reflection on objectives

The screenshot shows a Microsoft Teams window with a search bar at the top. The left sidebar contains navigation icons for Activity, Chat, Teams, Assignments, Calendar, Calls, Files, Think Ahead, and Apps. The main content area displays a survey titled "Goal updates for Impact On Trust".

Plus: What progress was made with this objective since the start of the cycle/ since the mid-year review reflection?

Goal updates for Impact On Trust View responses

Response:

Minus: What challenges did you face in working on this objective? Is there anything you would have liked to have done further?

Goal updates for Impact On Trust View responses



Response:

Reflection on objectives

The screenshot displays the Think Ahead application interface. At the top, there is a search bar and a user profile icon labeled 'GB'. The main navigation bar includes 'Think Ahead', 'Chat', 'Me', 'My Team', and 'About'. A left-hand sidebar contains icons for Activity, Chat, Teams, Assignments, Calendar, Calls, Files, and Think Ahead. The central content area features a reflection prompt: "Interesting: What will you take from your work on this objective into your practice in 2022-23?". Below this is a header for "Goal updates for Impact On Trust" with a "View responses" button. A large text input field is provided for the response. At the bottom, two blue bars represent reflection objectives: "Objective 2 Reflection: Impact on Others" and "Objective 3 Reflection: Impact on Self".

Gwynn Bassan / Conversation

TEST: Professional Growth 2021/22 - Discussion

| | | | | |
|---|------------|----------------|-----|--------------|
|  | Start | 1 Oct, 2021 | End | 31 Oct, 2022 |
|  | Reviewer 1 | Stuart Gardner | | |



Gwynn Bassan
Executives, St David's School (TEST)

- Looking back
- Objective 1 Reflection: Impact on Trust
- Objective 2 Reflection: Impact on Others
- Objective 3 Reflection: Impact on Self
- Reviewer Statement Guidance Viewable by reviewers and admin only
- Reviewer Statement



- Activity
- Chat
- Teams
- Assignments
- Calendar
- Calls
- Files
- Think Ahead
- ...
- Apps
- Help

Professional Growth Criteria

Engagement to improve

| | | |
|--|---|---|
| <p>3</p> <ul style="list-style-type: none"> Engages highly in all check-ins. Engages highly in PG across all 3 objectives with equal weighting. Impact on self, others, Trust is lower or focussed on one objective <p style="text-align: right;">✘</p> | <p>6</p> <ul style="list-style-type: none"> Engages highly in all check-ins. Engages highly in PG across all 3 objectives with equal weighting. Impact on self, others, Trust higher for some objectives than others <p style="text-align: right;">✔</p> | <p>9</p> <ul style="list-style-type: none"> Engages highly in all check-ins. Engages highly in PG across all 3 objectives with equal weighting. High impact in all objectives – self, others and Trust <p style="text-align: right;">✔</p> |
| <p>2</p> <ul style="list-style-type: none"> Engages in most check-ins. Engages in PG across all 3 objectives, with more emphasis on some than on others. Impact on self, others, Trust is low or focussed on one objective <p style="text-align: right;">✘</p> | <p>5</p> <ul style="list-style-type: none"> Engages in most check-ins. Engages in PG across all 3 objectives, with more emphasis on some than on others. Impact on self, others, Trust higher for some objectives than others <p style="text-align: right;">✔</p> | <p>8</p> <ul style="list-style-type: none"> Engages in most check-ins. Engages in PG across all 3 objectives, with more emphasis on some than on others. High impact in all objectives - self, others and Trust <p style="text-align: right;">✔</p> |
| <p>1</p> <ul style="list-style-type: none"> Engages inconsistently with check-ins/ low engagement with check-ins. Limited engagement in PG across all 3 objectives. Impact on self, others, Trust is low or focussed on one objective <p style="text-align: right;">✘</p> | <p>4</p> <ul style="list-style-type: none"> Engages inconsistently with check-ins/ low engagement with check-ins. Limited engagement in PG across all 3 objectives. Impact on self, others, Trust higher for some objectives than others <p style="text-align: right;">✘</p> | <p>7</p> <ul style="list-style-type: none"> Engages inconsistently with check-ins/ low engagement with check-ins. Limited engagement in PG across all 3 objectives. High impact on all objectives - self, others and Trust <p style="text-align: right;">✘</p> |

May be on Capability Process

10

EXCEPTIONAL

- Engages proactively in all check-ins.
- Engages exceptionally in PG across all 3 objectives and goes beyond expectations
- Fully autonomous in personal growth agenda.
- Impact is high and wide reaching.

Examples of PG engagement:

- No. of check ins
- Check ins relating to progress in objectives
- Recognition of others
- Use of Thinking Tools
- Participation in 360

Key:

- ✔ Met
- ✘ Partially Met
- ✘ Not Met

Impact of objectives on Self, Others, Trust

Reviewer Statement

The screenshot shows the Microsoft Teams interface with the 'Think Ahead' application open. The top navigation bar includes a search bar and a user profile icon labeled 'GB'. The left sidebar contains navigation icons for Activity, Chat, Teams, Assignments, Calendar, Calls, Files, Think Ahead, Apps, and Help. The main content area is titled 'Think Ahead' and has sub-navigation for Chat, Me, My Team, and About. The primary content is a 'Reviewer Statement' form with two sections:

- Reviewer Statement Guidance** (Viewable by reviewers and admin only)
- Reviewer Statement**

Part 1: Impact and Engagement
Reviewer Statement:
[Empty text box for input]

Part 2: Professional Growth Expectations
By taking into account your progress against your objectives, the way in which you have met the requirements of your job description as well as the relevant standards for your role, my recommendation is that you have:
[Dropdown menu with 'Select option']

Reviewer Statement part 1

Please note, your review statement should comprise two parts:

Part 1 of your review statement

Please use the corresponding writing frame below to construct part 1 of your review statement:

| Corresponding number on assessment template | Statement | Suggested reviewer statement writing frame |
|---|---|--|
| 1 | <ul style="list-style-type: none"> Engages inconsistently with check-ins/ low engagement with check-ins. Limited engagement in PG across all 3 objectives. Impact on self, others, Trust is low or focussed on one objective | <p>You have not met your Professional Growth objectives (consult with your Headteacher first if you are entering anyone for this category)</p> <ul style="list-style-type: none"> You have not engaged consistently with check-ins (or have not used the <u>10 minute</u> check-in time fully for reflection). These are part of directed hours and an important element of reflection to enable you to grow professionally and for your reviewer to support you effectively. Please ensure that you enter all check-in dates into your diary/ calendar so that you do not miss any future deadlines. You have shown limited engagement in your Professional Growth objectives. In order to improve on this aspect, I would recommend.....(e.g. focusing on reflecting on your objectives on alternate check-in weeks) The impact of your professional growth objectives is low/ lacks an evidence base/ is not demonstrated in enough depth Going forwards, it is recommended that you show greater impact on Self/Others/Trust (delete as appropriate), by..... |
| 2 | <ul style="list-style-type: none"> Engages in most check-ins. Engages in PG across all 3 objectives, with more emphasis on some than on others. Impact on self, others, Trust is low or focussed on one objective | <p>You have met your Professional Growth objectives</p> <ul style="list-style-type: none"> You have engaged in most of your check-ins, so please ensure you consistently meet your directed check-in deadlines to enable me as your reviewer to support you effectively. You have engaged in the professional growth process throughout the year, particularly in Self/Others/Trust (delete as appropriate) (<u>you</u> could provide some examples of their good work here). Going forwards, it is important to give all objectives the same level of attention in order to support all aspects of your professional growth. Please consider..... Impact, however, is not as evident (or is only evidenced in one objective) so, in order to continue to meet your professional growth objectives in 2022-23, it is recommended that you show greater impact on Self/Others/Trust (delete as appropriate), by..... |
| 3 | <ul style="list-style-type: none"> Engages highly in all check-ins. | <p>You have met your Professional Growth objectives</p> |

[Reviewer Statement instructions](#)

Review statement part 2

Part 2 of your review statement

Please use the writing frame below to construct part 2 of your review statement:

By taking into account your progress against your objectives, the way in which you have met the requirements of your job description as well as the relevant standards for your role, my recommendation is that you have:

Exceeded your professional growth expectations for 2021-22

Met professional growth expectations for 2021-22

Partially met professional growth expectations for 2021-22

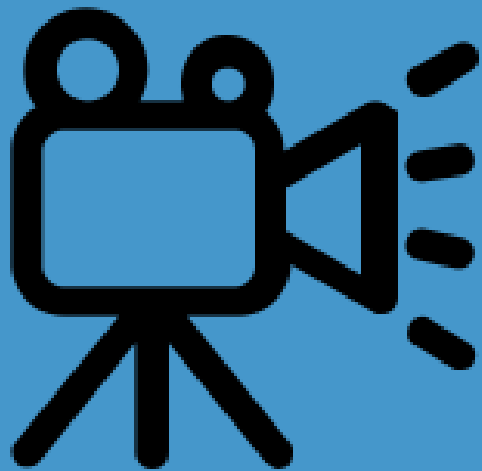
Not met professional growth expectations for 2021-22

Objectives

JD

Standards

Video link – how to use Think Ahead for the reflection process



'How to' guide:
Professional Growth
Reflection

TRANSFORMING LIFE CHANCES

Exceptional (exceeding expectations)

Teachers - Examples of high and wide-reaching impact: • Consistently demonstrates impact on self, others and Trust that is significantly above expected impact for a teacher of their career stage and role; • Frequently demonstrates exceptional teaching skills, knowledge and practice relative to their career stage and role; • Has significantly exceeded professional growth objectives, adding substantial value and lasting benefits to the Trust; • Demonstrates consistently outstanding quality of professional growth; • Even where not a requirement of their role, acts as a role model able to offer professional guidance and cascade best practice to others in many areas; • Quality of teaching is regularly outstanding.

Support staff - Examples of high and wide-reaching impact • Professional Growth objectives are exceeded in all areas of self, others and Trust; • The requirements of the role were delivered exceptionally well and the requirements of the role were exceeded; • Very positive behaviours are displayed, e.g.: • Customers' expectations frequently exceeded and/or exceptional customer service provided even when customer expectations could not be met; • Proactively engaging and motivating others; providing significant support to others (including colleagues and customers); • Consistently leading by example and acting as a role model or champion; • Taking into account the implications of their activities on own initiative; • Willingly taking on additional responsibilities outside role requirement

Objectives

JD

Standards

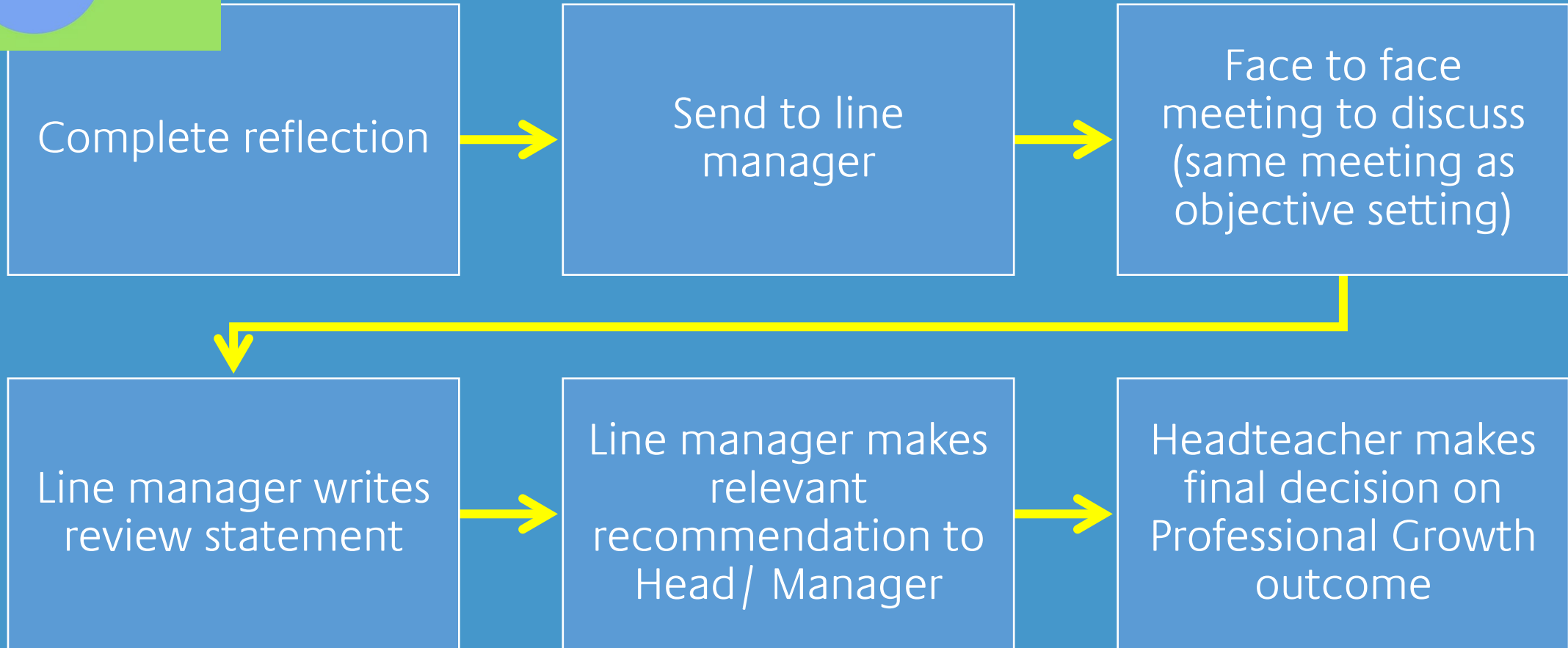
i.e. excelling in their professionalism, engagement and impact

Final Decision on Professional Growth outcomes

Headteachers/Managers will make the final decision on all Professional Growth outcomes.



The review process





Setting Objectives

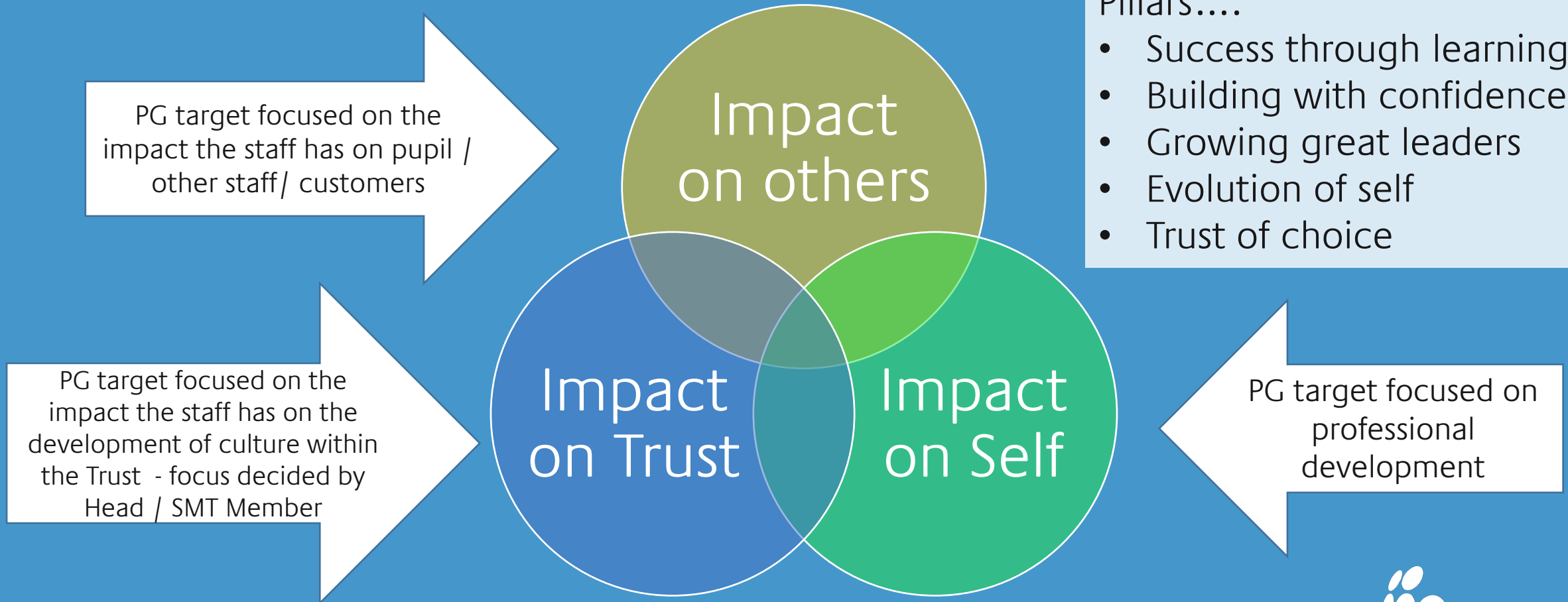
TRANSFORMING LIFE CHANCES



Objective Setting

A reminder of the core Trust Pillars....

- Success through learning
- Building with confidence
- Growing great leaders
- Evolution of self
- Trust of choice

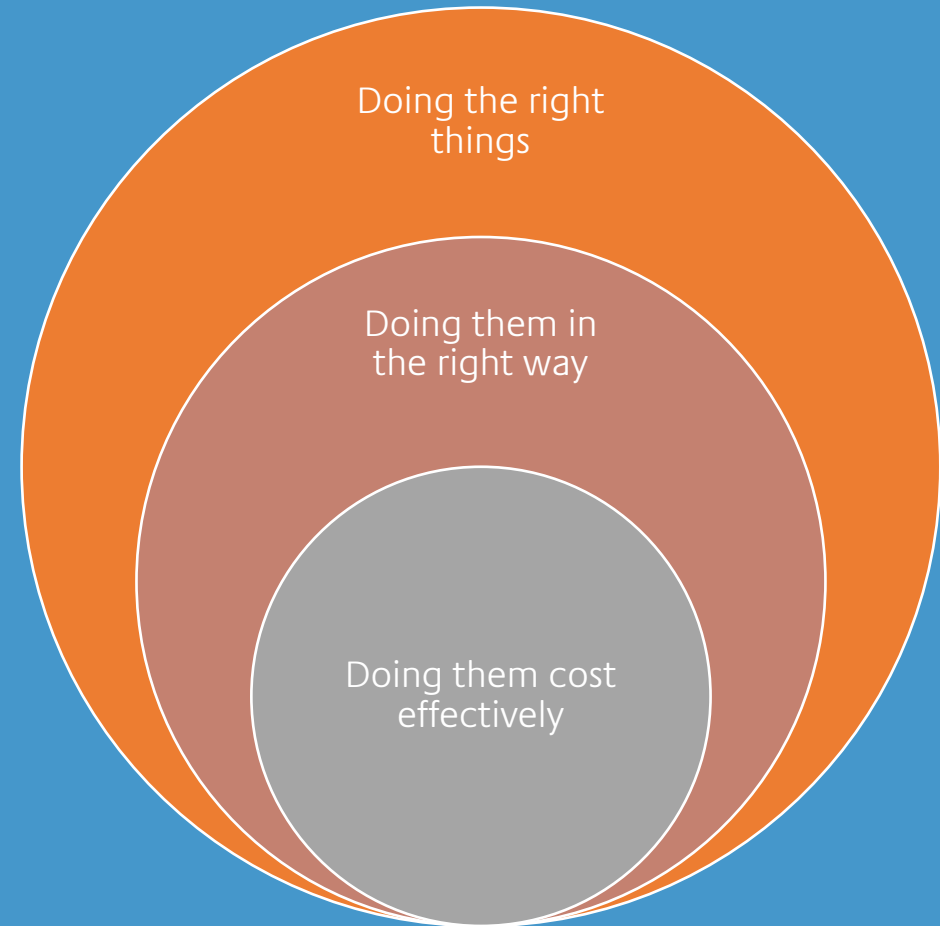


TRANSFORMING LIFE CHANCES

Three promises

Three promises that we should make to our customers:

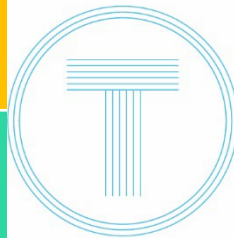
- 1) We will identify services that will make a positive impact on our schools
- 2) We will provide services in an effective manner
- 3) We will use economies of scale to provide financial benefit



We put our customers first by providing services that are

Trusted

Solution focused



THINKING
solutions
for education ●●●●

Approachable

Timely

TRANSFORMING LIFE CHANCES



Once you know the areas you'd like to focus on, think about what you personally need to do e.g. "To...build my effectiveness in managing my workload..."

Then, consider what will help you do this) e.g. Through... researching two pieces of theory, shadowing other staff in similar roles and gathering feedback from others...

Depending on which of the three objective areas you are working on, then make sure you're clear what impact you want to have from focussing on this area – why are you doing it?

Finally, set a date when you expect to have achieved this

If this member of staff is doing this under 'Impact on Others' their measure might be:
*In order to be able to explain key techniques
 And reduce the time taken for me to respond to customer queries from x to x*



| To (PICK ONE) | | | How (SELECT AT LEAST TWO OR CREATE YOUR OWN) | | | Impact on Trust | | Impact on Others | | Impact on Self | |
|-----------------------------|--------------------------------|-------------------------------|--|---|---|--|--|------------------|--|----------------|--|
| Improve my Confidence in | Handing complaints such as x | Working with x | Researching | Two pieces of theory | Address x process to support Thinking Customer First Standards | Improve customer experience in x area resulting in greater trust | Improve my success rates from x to x in the application of x skill | | | | |
| Develop my Understanding of | Digital solutions such as x | x skills | Shadowing | Staff member / s approach to x | Deliver x to support Team Development Plan | Receive x feedback from x customer linked to my approachability | Increase my confidence in x from x out of 10 to x out of 10 | | | | |
| Open my Use of | Parent feedback | Manage challenging behaviours | Trialing | Thinking Mastery practice | Increase reflective practice with x to provide a more effective service | Increase the no. of time when I coach from x to x to increase the team's ability to provide solutions | Be able to confidently explain x to colleagues | | | | |
| Overcome my Approach to | Prioritise workload | Problem solving in x | Taking | Support network | Develop x resource to be shared with x staff | Reduce number of occasions when problems rather than solutions are presented from x to x | Understand and apply x new approach to my job | | | | |
| Challenge my Time spent on | Deliver excellent service to x | Manage my time | Observing | Fortnightly check in patterns | Roll out x project in line with Trust plans | Increase the number of open questions I ask from x to x to enable more appropriate solutions to be offered | Embed x new behaviours in my approach to my role | | | | |
| Increase my Efficiency in | | | Reviewing | Three different techniques | Co-ordinate x project with x colleagues to deliver x | Reduce the volume of queries received to x from x to build trust with our customers | Move from x stage to x stage in Thinking Mastery (see Table Tab) | | | | |
| Reduce my Effectiveness in | | | Using | Feedback from others | Improve data collection in x area to improve impact in schools | Increase capacity to be able to deliver x in a more timely manner | Become an expert in x | | | | |
| Build my Engagement of | | | Reflecting | Targeted question techniques | Apply x data to deliver a positive impact in x area | Train others in the team to be able to deliver x effectively | Present research on x to x group | | | | |
| Widen my Need to | | | Gathering | Online training | Drive x activity to deliver x result | Coach a team member to improve confidence in time management in x from x out of 10 to x out of 10 | | | | | |
| | | | Attending | A journal | Increase use of x with x staff members to improve our impact | Use x words / phrases in all interactions with customers to help build approachability | | | | | |
| | | | Developing | Wider reading | Increase efficiency in x process to deliver a more effective service | Improve the time with which I handle customer queries from x to x | | | | | |
| | | | Writing | Knowledge or skills gaps in x | Improve value for money in x area by x amount | Move x person's confidence from x out of 10 to x out of 10 in resolving complaints to build trust | | | | | |
| | | | Building | Best practice | Improve compliance in x area from x to x | | | | | | |
| | | | Learning | Results of x | Reduce cost per pupil for x service from x to x | | | | | | |
| | | | Supporting | A different school or team | Achieve a saving of x down from x spend in 2020-21 | | | | | | |
| | | | Monitoring | Other staff doing x | | | | | | | |
| | | | Collaborating with | x piece of project work | | | | | | | |
| | | | Completing | Thinking Customer First Self Assessment | | | | | | | |
| | | | Clarifying | Roles and responsibilities in x | | | | | | | |
| | | | Identifying | A new approach | | | | | | | |
| | | | Leading | x process | | | | | | | |
| | | | Influencing | Examples of x | | | | | | | |

THE OBJECTIVE

THE SUCCESS CRITERIA

Objective Setting

IDEAS FOR FOCI IN 2022-23
Note these in the relevant segment

Impact on Self

Impact on
Trust

Impact on
Others

FOR: First Important Priorities (which foci will have the biggest impact on your professional growth?)

Objective Setting (Impact on Trust)

Teaching

"**To** embed a range of retrieval techniques within my every day practice **through** curriculum planning/ lesson planning/ research and application **in order to** meet the Trust strategic goal of 'Teaching to Remember (meta-memory)' **by** October 2022"

This could be linked to any of the Trust pillars OR the Head could select ONE of the strategic goals for all staff to turn into an objective.

Support

"**To** collate case studies and stories demonstrating the value parents feel the Trust values add **through** asking them more questions and engaging in conversation whilst they are waiting in reception **in order to** help TSAT to become a Trust of Choice **by** October 2022."

Central Services

"**To** gain a deeper understanding of where there are opportunities to sell TSFE services **through** carrying out a SWOT analysis, mapping stakeholders for my area of the Trust and identifying links to other areas **in order to** present a proposal to my manager **by** July 2021."

Objective Setting (Impact on Others)

Teaching

"**To** improve how I engage boys in my lessons **through** researching new teaching methods targeted at boys, building my network of teachers who do this well and identifying a mentor to meet with regularly and revising my lesson plans to adapt my approach **in order to** increase attainment levels **by** October 2022."

Support

"**To** improve the experience parents have of when they approach reception **through** working with the admin team to create service standards, training the team and seeking feedback from parents **in order to** reduce complaints **by** October 2022."

Central Services

"**To** improve customer experience **through** reviewing enquiries to the help desk, identifying themes and root causes of these **in order to** agree and deliver a plan addressing the top three most common problems **by** July 2021."

Objective Setting (Impact on Self)

Teaching

"**To** develop my use of questioning within the classroom **through** the application of socratic questioning techniques **in order to** make asking high quality questions a habit and to improve the depth of responses from my pupils **by** October 2022."

Support

"**To** increase my understanding of Thinking Tools **through** working alongside an experienced teacher, applying these to three areas of my role and discussing my reflections **in order to** become a champion for Thinking Tools and induct new members of TSAT staff **by** October 2022."

Central Services

"**To** improve my confidence in dealing with challenging people **through** attending an online workshop, identifying someone to buddy me & identifying three key changes I can make **in order to** reduce my feelings of anxiety when faced with conflict **by** July 2021."

Once objectives are sent to reviewer - face to face to have a professional discussion using this framework

Central Criteria

| Objectives Checklist - Central Services |
|---|
| Depending on your level of responsibility and experience as below, you will need to ensure that either your objectives meet the criteria outlined below. If you have answered 'No' to any of the statements, please revise the objective or explore how you might achieve this with your manager. |
| Impact on Trust |
| <i>Does or will this objective...</i> |
| * Demonstrate a clear link to the Trust Priorities as guided by your SMT Member? |
| * Have an impact on your / Team / Trust performance? (from the In Order To... columns) |
| * Include at least one key activity to show how you plan to approach it? (from the Through... columns) |
| Impact on Others |
| <i>Does or will this objective...</i> |
| * Demonstrate a clear link to supporting others aligned to Thinking Customer First values (see Standards tab)? |
| * Have an impact on the performance or experience of others? (from the In Order To... columns) |
| * Include at least one key activity to show how you plan to approach it? (from the Through... columns) |
| Impact on Self |
| <i>Does or will this objective...</i> |
| * Demonstrate a clear link to an area where you feel you can professionally grow or deepen your skills? |
| * Have an impact on your how you do your job? (from the In Order To... columns) |
| * Include at least one key activity to show how you plan to approach it? (from the Through... columns) |



Coaching

Our commitment to providing all staff with an accredited coach to aid in their professional growth reflection process.

Trained facilitators

Anyone trained as a facilitator for Andy Buck's BASIC coaching model in July 2022 will need to assign 'complete the BASIC coaching method qualification' to one of their objectives for this year.

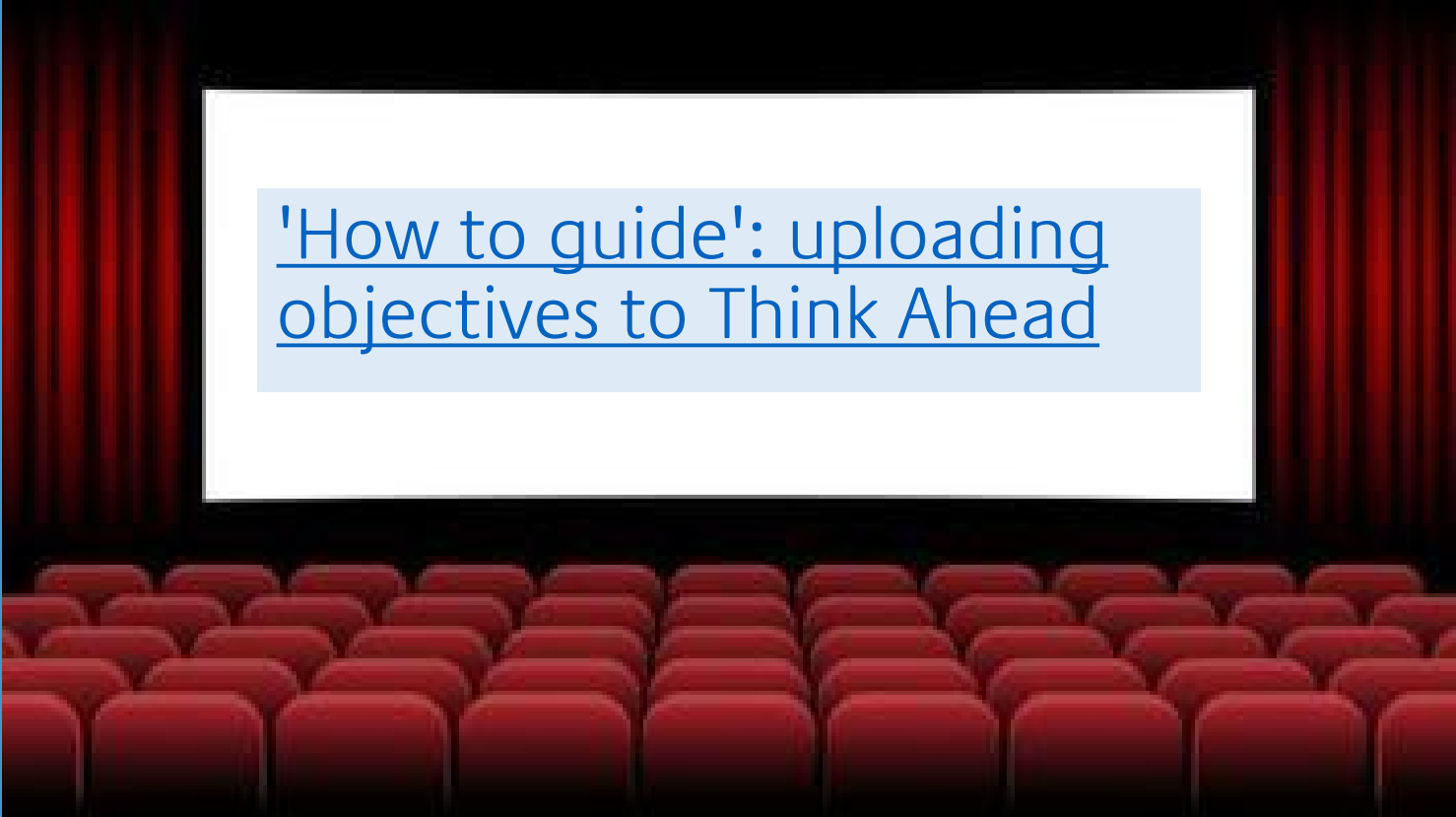
Any line manager (not trained as a facilitator)

They will need to complete this qualification at any stage during the next 3 years (they can select to do it this year in 2022-23, 2023-24 or 2024-25). This will form one of their objectives for the selected year.

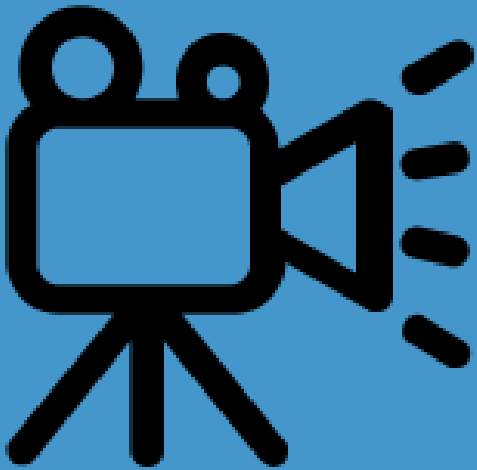
WHY? LINKS TO THE AIMS OF OUR PROFESSIONAL GROWTH POLICY

- *Recognising and promoting a culture of professional dialogue and development*
- *Identifying and acknowledging iterative progress through regular reflection*
- *Mastering the skills that are core to an individual's success in their role through creating opportunities for learning, experimenting and practicing.*
- *Supporting staff to own and lead their professional development and learning*
- *Interacting and collaborating with colleagues to gain perspectives, support, exchange feedback and learning*

Video link – how to use Think Ahead for the objective setting process



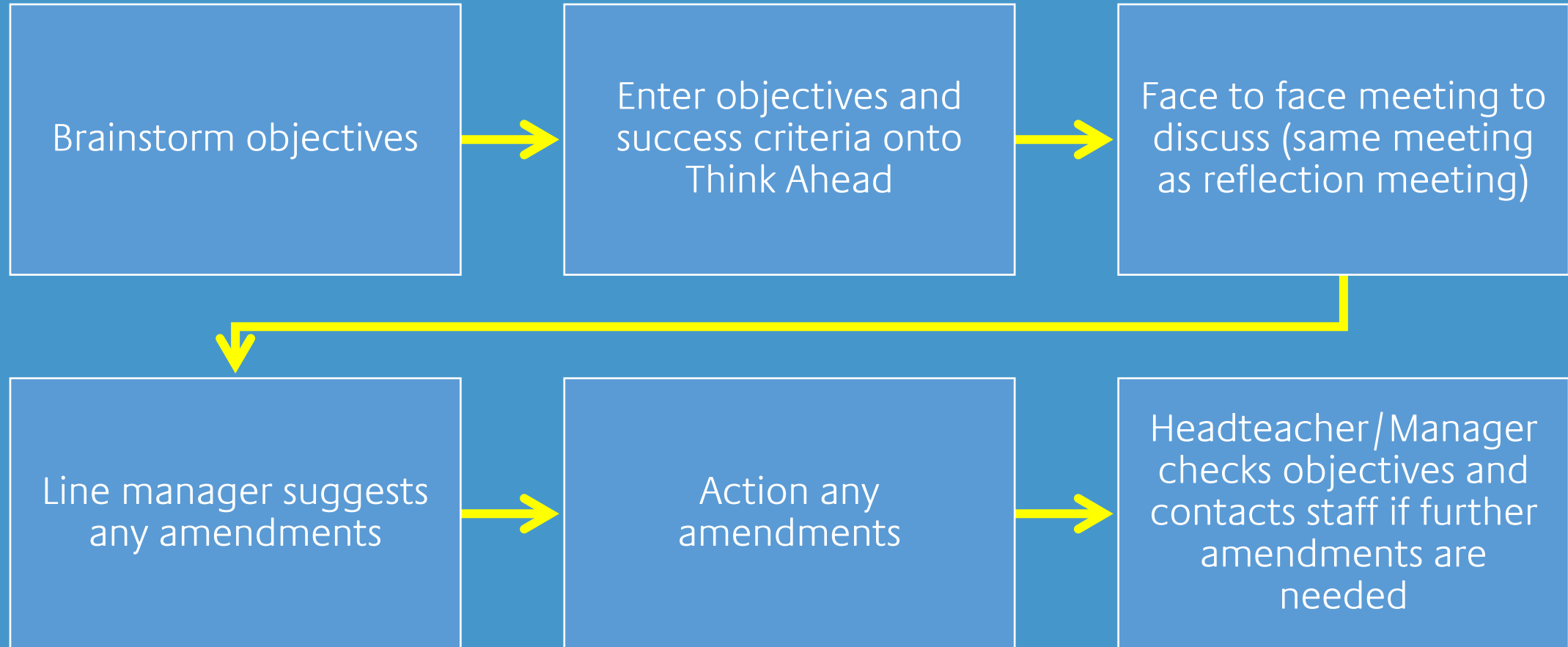
'How to guide': uploading objectives to Think Ahead



TRANSFORMING LIFE CHANCES



The objective setting process





Any questions?